Edition Comparison

Choose the best solution for your business. No add-ons, expansion modules or additional licensing considerations. Three simple plans, one powerful communications system.

Core PBX Features	Standard	Pro	Enterprise
Extensions	Unlimited	Unlimited	Unlimited
Import / Export Extensions via CSV	•	•	•
SIP Trunks / Gateways Support	•	•	•
Call Routing by DID & CID (DDI)	•	•	•
Extensive Codec Support	•	•	•
Receive Voice Mail via Email	•	•	•
Calling Line Identification Presentation (CLIP)	•	•	•
Call Transfers (Blind & Attendant)	•	•	•
Calling Line Identification Restriction (CLIR)	•	•	•
Call Forward on Busy (CFB)	•	•	•
Call Forward on No Answer (CFU)	•	•	•
Hold (CW) incl. Custom Music on Hold	•	•	•
Intercom / Paging	•	•	•
Call Parking / Pickup	•	•	•
Busy Lamp Field (BLF)	•	•	•
Real Time System Status	•	•	•
Easy Backup and Restore (incl. Scheduled Backup)	•	•	•
VMware / Hyper-V / KVM Compatibility	•	•	•
Amazon, Google Cloud, Microsoft Azure	•	•	•
3CX SBC Connectivity	•	•	•
Voicemail	•	•	•
Voicemail Transcription		•	•
Custom FQDN		•	•
Custom SMTP Server		•	•

Office Productivity

	Standard	Pro	Enterprise
Sennheiser Headset Integration	•	•	•
Auto Attendant / Digital Receptionist	•	•	•
Ring Extension & Mobile Simultaneously	•	•	•
Integrated Fax Server (Central and per User)	•	•	•
Supported SIP Phones Integration	•	•	•
Manage IP Phones Network Wide	•	•	•
Automatic Plug & Play Phone Provisioning	•	•	•
3CX Apps: Web Client, iOS, Android, Windows, Mac	•	•	•
Audio Bridge	•	•	•
Directory (Company & Private Phonebook)	•	•	•
Sync with Office 365 (Users' Phonebook)		•	•
Call Query against DB & CRM		•	•
Hotel PBX Features incl. Fidelio Certified and Mitel Compatible		•	•
Web Conference Dial-In		•	•
Web Conferencing (incl. Polls, PDF-Share, Screen Share, Remote Assist & Record)	25 Seats	100 Seats	250 Seats

Call Center Features

	Standard	Pro	Enterprise
Call Logging	•	•	•
Click2Call (Browser Extension)	•	•	•
Click2Talk	•	•	•
Click2Meet	•	•	•
Website Live Chat and Talk	•	•	•
Call Queue Group Rights Management		•	•
CRM Integration		•	•
Sync with Office 365 (Azure AD)		•	•
Call Queuing		•	•
Real Time Statistics & Monitoring		•	•
Supervisor Agent Status Override		•	•

Call Center Features (cont.)

Call Center Features (cont.)	Standard	Pro	Enterprise
SLA Alerting	•	•	•
Switchboard	•	•	•
Wallboard	•	•	•
Callback	•	•	•
Call & Queue Reporting	•	•	•
Call Recording Transcription and Search	•	•	•
Barge In / Listen In / Whisper	•	•	•
See Group Recordings	•	•	•

Enterprise Features

Enterprise Features	Standard	Pro	Enterprise
Call Flow Designer		•	•
Hot Desking		•	•
Scheduled Restore		•	•
Connect Remote Offices (Bridges)		•	•
Call Recording Restrictions (Start/Stop)			•
Skill based Routing			•
Customize IP Phone Logo			•
Inbuilt Failover			•